

# Welfare Check

In the field of workforce management, the safety and well-being of employees is paramount. Welfare Check is designed to offer new tools to the Managers, to proactively address Worker safety.

Through the “**Welfare**” feature, the manager can set a “**Total time for Welfare Check**”, based on which the system will ask the Worker to press the “**Check**” button of the mobile app to verify that he/she is OK.

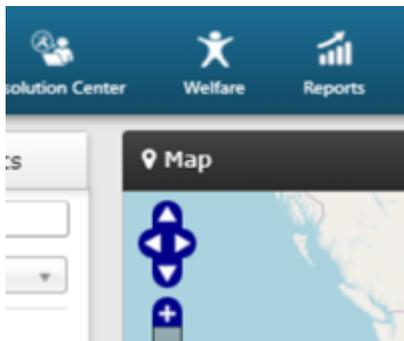
If the Worker doesn't press the “**Check**” button within the expected time, the web app will create a “**Missed**” welfare check for that Worker, on the Welfare Check page.

If the Welfare Check is enabled for a Worker, but he/she hasn't started the Patrol yet, the Status will be “**Neutral**”.

From the moment the Welfare check function is activated for a Worker, the system will wait for the regular Checks and update the Worker's Status in real-time based on his/her actions.

Let's see step by step, how to set it up for your Worker:

- Log in to the web app and press on the “**Welfare**” tab.

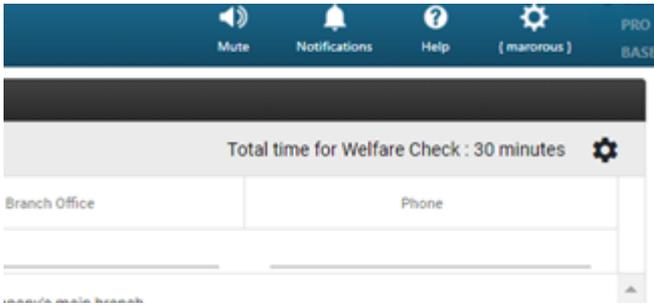


- The “**Total time for Welfare Check**” field is 30 minutes by default. This consists of two variables (“**Minimum Check-in Span**” and “**Response Time Span**”)

**Minimum Check-in Span:** How often will your Worker be asked to Check

**Response Time Span:** How much time does your Worker have to Check, before being declared as “**Missed**” – (unsuccessful Welfare Check)

Of course, both of these fields are fully customizable, you can set your own preferred Minimum Check-in Span and Response Time Span for your Workers. Minimum values for these fields: Checkin span: 5 min and Response Time Span: 1min



- Inside the “Welfare Check” page, you can enable/disable the Welfare functionality for all the available Workers and Worker Groups of your account by selecting them and pressing the “Enable”/”Disable” button.

For each Worker, you can check the following fields:

- Worker name
- Worker ID
- Status:

**Missed:** means that Welfare-Check is Enabled, the Worker has Started a Patrol and did not Check on time.

**Checked:** means that Welfare-Check is Enabled, the Worker has Started a Patrol and has Checked on time.

**Neutral:** means that Welfare-Check is Enabled and the Worker hasn't **Started** a Patrol yet through the mobile app.

**Disabled:** means that Welfare-Check is Disabled.

d) Last Missed Date/Time – (the last date and time that the Worker didn't Check on time)

e) Branch Office

f) Phone

<input type="checkbox"/>	Guard Name	Guard ID	Status	Last Missed Date/Time	Branch Office	Phone
<input type="checkbox"/>	John Smith	7020602068	Checked		Company's main branch	
<input type="checkbox"/>	Alex Parada	7120602065	Neutral		Company's main branch	
<input type="checkbox"/>	Bill Doe	7220602061	Neutral		Company's main branch	
<input type="checkbox"/>	Guard4	7320602064	Disabled		Company's main branch	
<input type="checkbox"/>	Guard5	7420602063	Disabled		Company's main branch	
<input type="checkbox"/>	Guard6	7520602060	Disabled		Company's main branch	
<input type="checkbox"/>	Guard7	7620602069	Disabled		Company's main branch	
<input type="checkbox"/>	Guard8	7720602062	Disabled		Company's main branch	
<input type="checkbox"/>	Guard9	7820602067	Disabled		Company's main branch	

Welfare Check				
<span>🔄 2024-02-01 16:44:52</span> <span>✓ Enable</span> <span>✗ Disable</span> <span>Guard Groups List</span>				
<input type="checkbox"/>	Guard Name	Guard ID	Status <span>?</span>	Last Missed Date/Time
<input type="checkbox"/>	Alex Parada	7120d02065	Missed <span>📍</span>	2024-02-01 16:44:52
<input type="checkbox"/>	John Smith	7020d02068	Neutral	
<input type="checkbox"/>	Bill Doe	7220d02061	Neutral	
<input type="checkbox"/>	Guard4	7320d02064	Disabled	
<input type="checkbox"/>	Guard5	7420d02063	Disabled	

For more info about the Welfare functionality in the mobile app and how the Worker can use it, please press [here](#).